

💡 skills workflow

# Skills Workflow – Overview

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## Hello,

There are 5 project updates and 12 tasks planned for today.  
Also 4 days until your holidays!

### PROJECTS SPOTLIGHT

Most recent and delayed. Want to view all?



HP Elite New Year  
Today



California Dreams  
13 Jan 2019



Supreme Eyewear  
05 Aug 2019



Paint & Ink  
06 Jul 2019



Monika Derfflinger  
11 Dec 2019



Starbucks Spring  
27 Jul 2019



Sukhbirpal Dhalan  
24 Jan 2019

# Agenda

The perfect Solution for your Company and your Clients

1 Overview

2 Audit Tickets

3 Report

4 Azure Portal Users

5 Azure Portal Log

6 Database Log

7 Production Changes Tickets

Transform your agency. Make it an oasis of creativity and champion of productivity. Why use people to do tedious work software can do? Let computers do repetitive tasks and predict problems. Then, leverage human judgement to make the best decisions.



# Process Description

Production access report template used

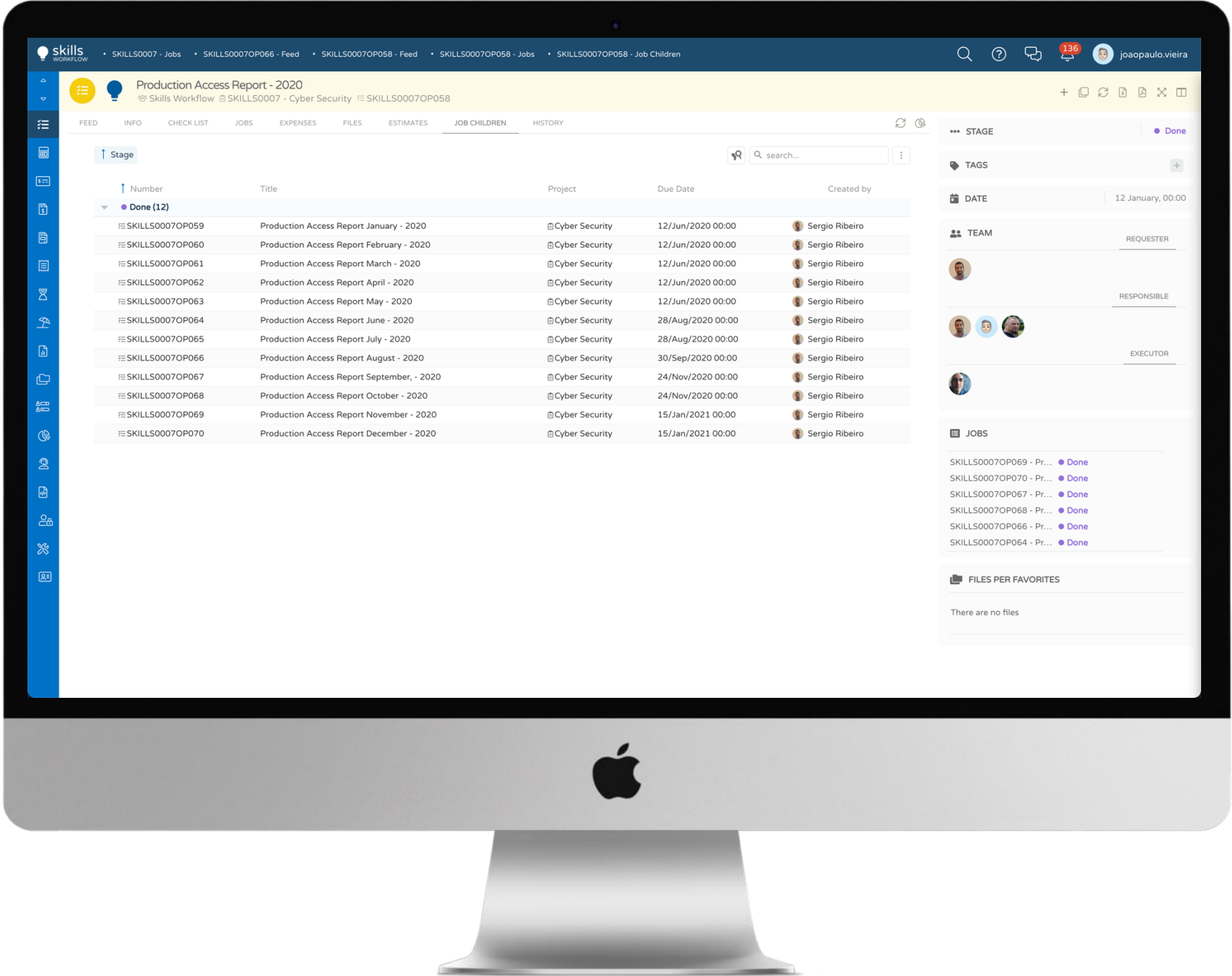
The report is produced every month

Contains access logs and access rights

Both for Azure Portal and the Databases

Monthly report ticket with approvals

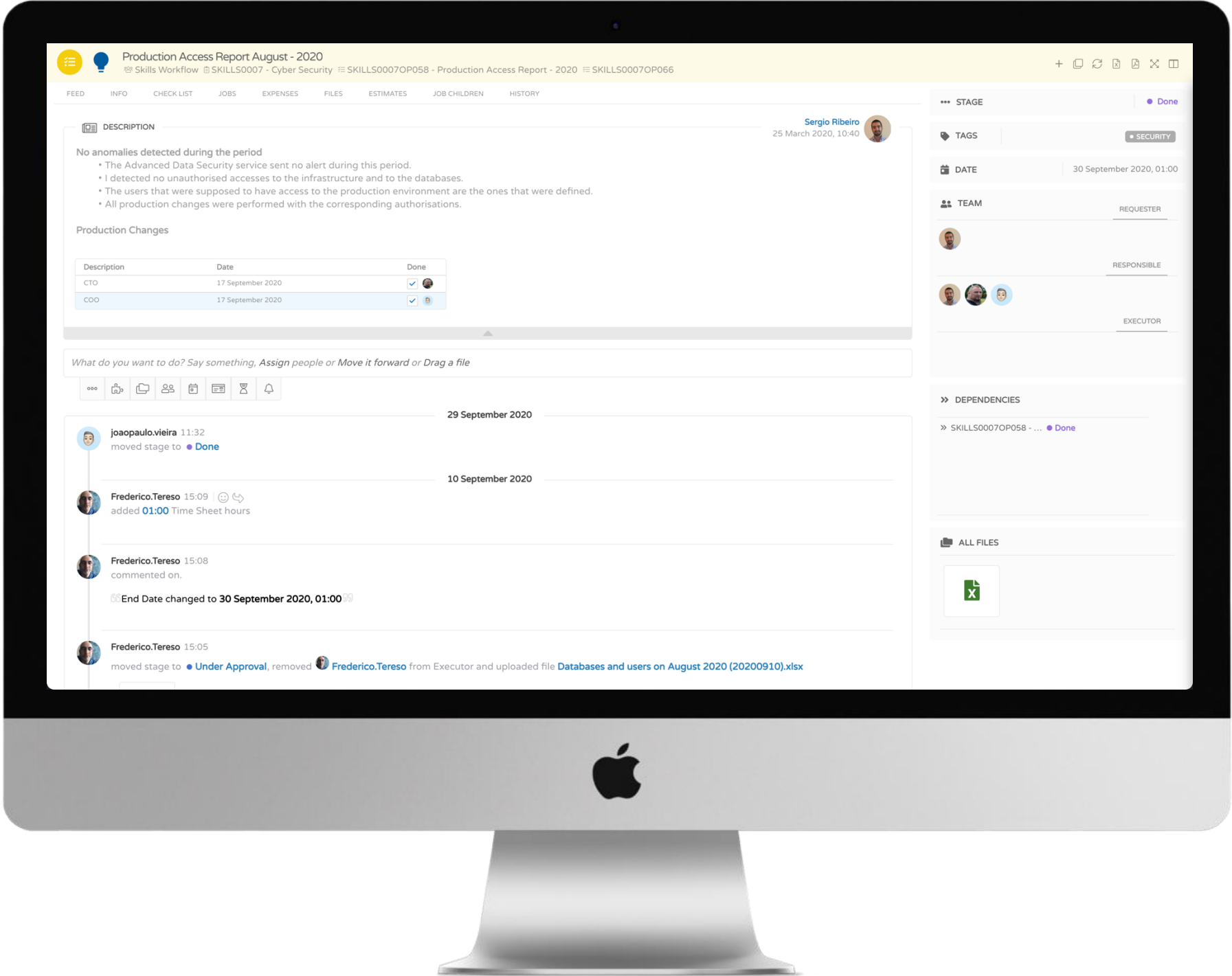
Responsibility of the Head of DevOps



# Audit Tickets

Monthly approval Ticket

Submitted by CISO every month  
Executed by Head of DevOps  
Contains report by DevOps  
Includes accesses evidence  
Approved by COO and CTO



# Report

Access control status

## NO ANNOMALIES DETECTED

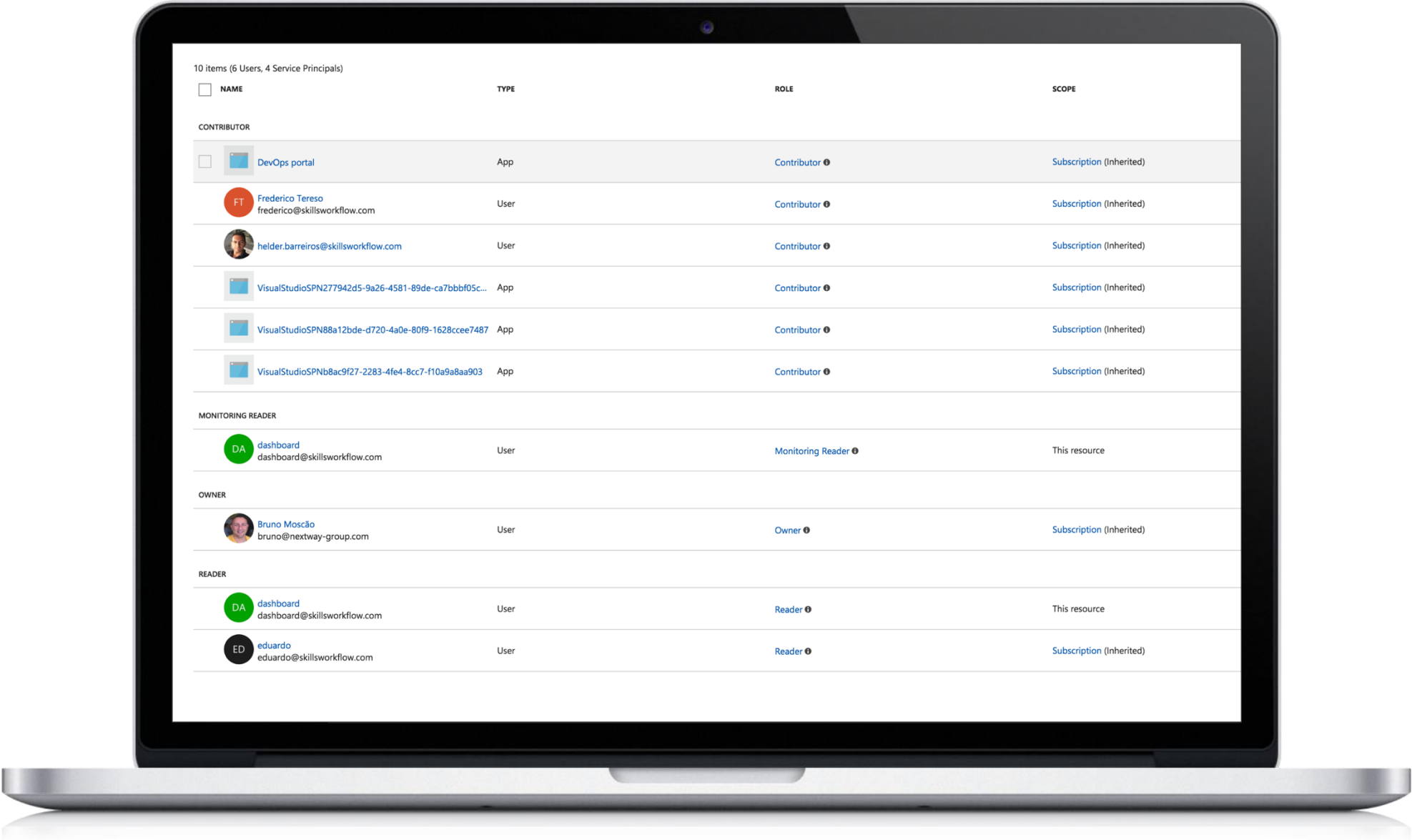
Upon extraction of the logs and user definitions, I detected no unauthorized accesses to the infrastructure and to the databases. The users that were supposed to have access to the production environment are the ones that were defined. All production changes were performed with the corresponding authorizations.

Frederico Tereso Head of DevOps  
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# Azure Portal Users

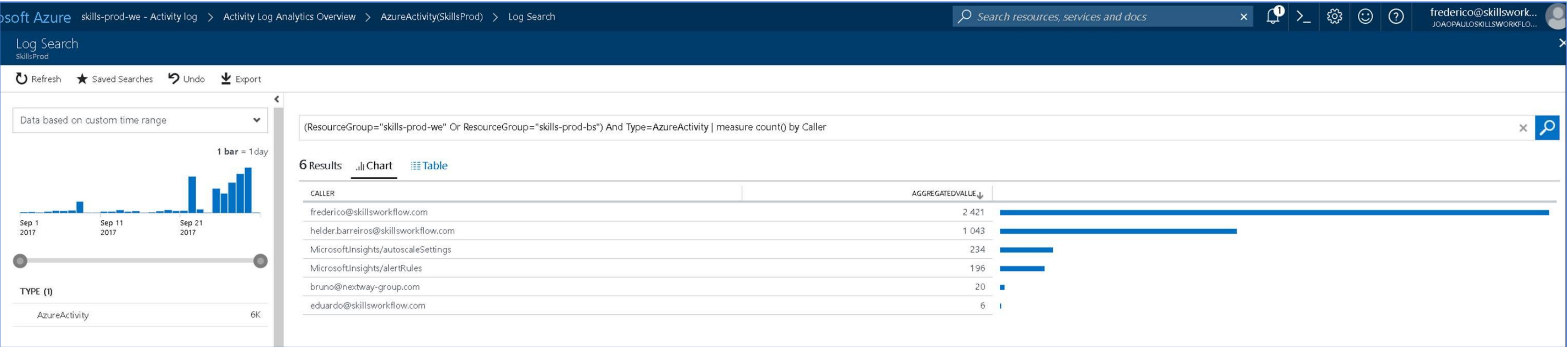
Authorized Users



Services Portal is restricted  
Owner: CTO  
Contributors: DevOps  
Reader: Engineering Director  
No other authorized personal

# Azure Portal Audit Log

Named accesses to the Azure Portal

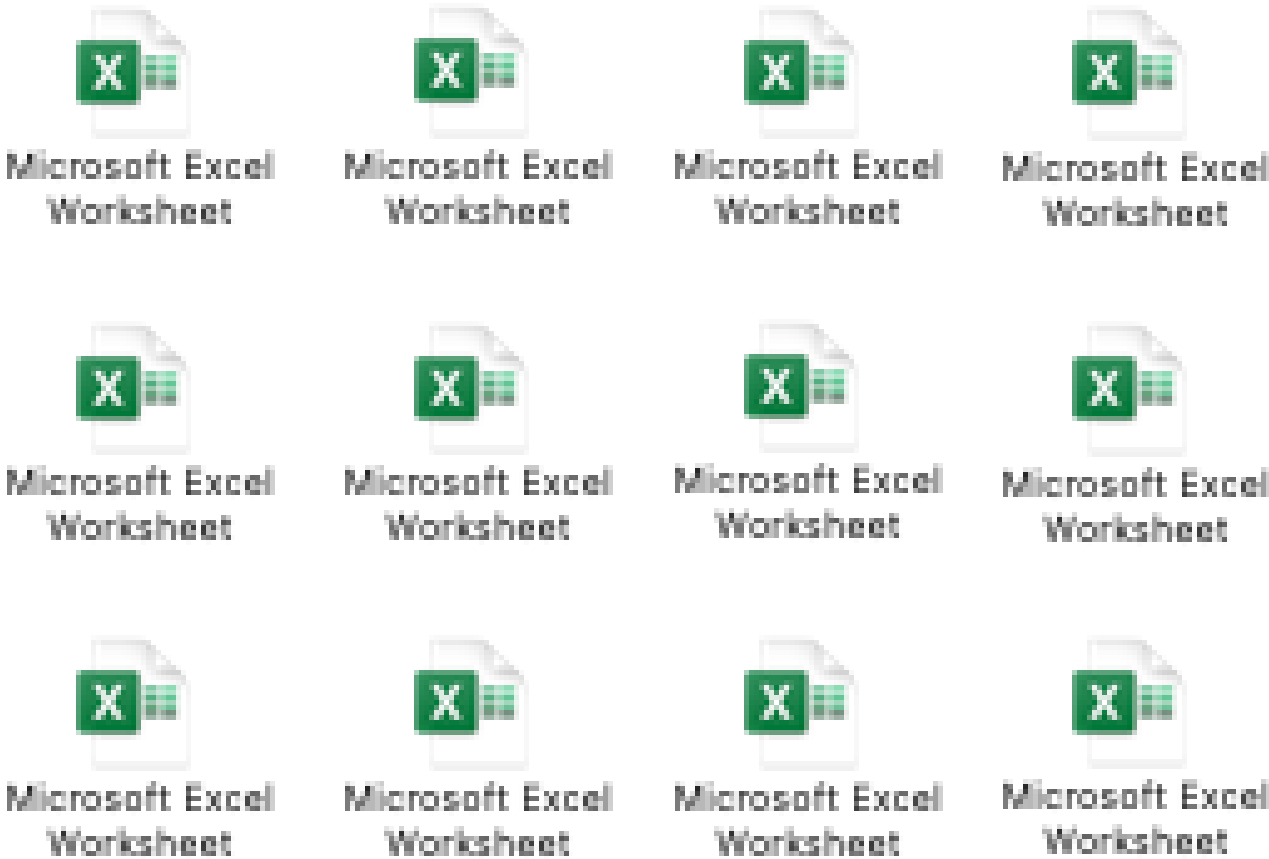


Only DevOps, CTO and Engineering Director have logged into the Azure Portal in 2020.

# Database Logs

Monthly accesses to the Database

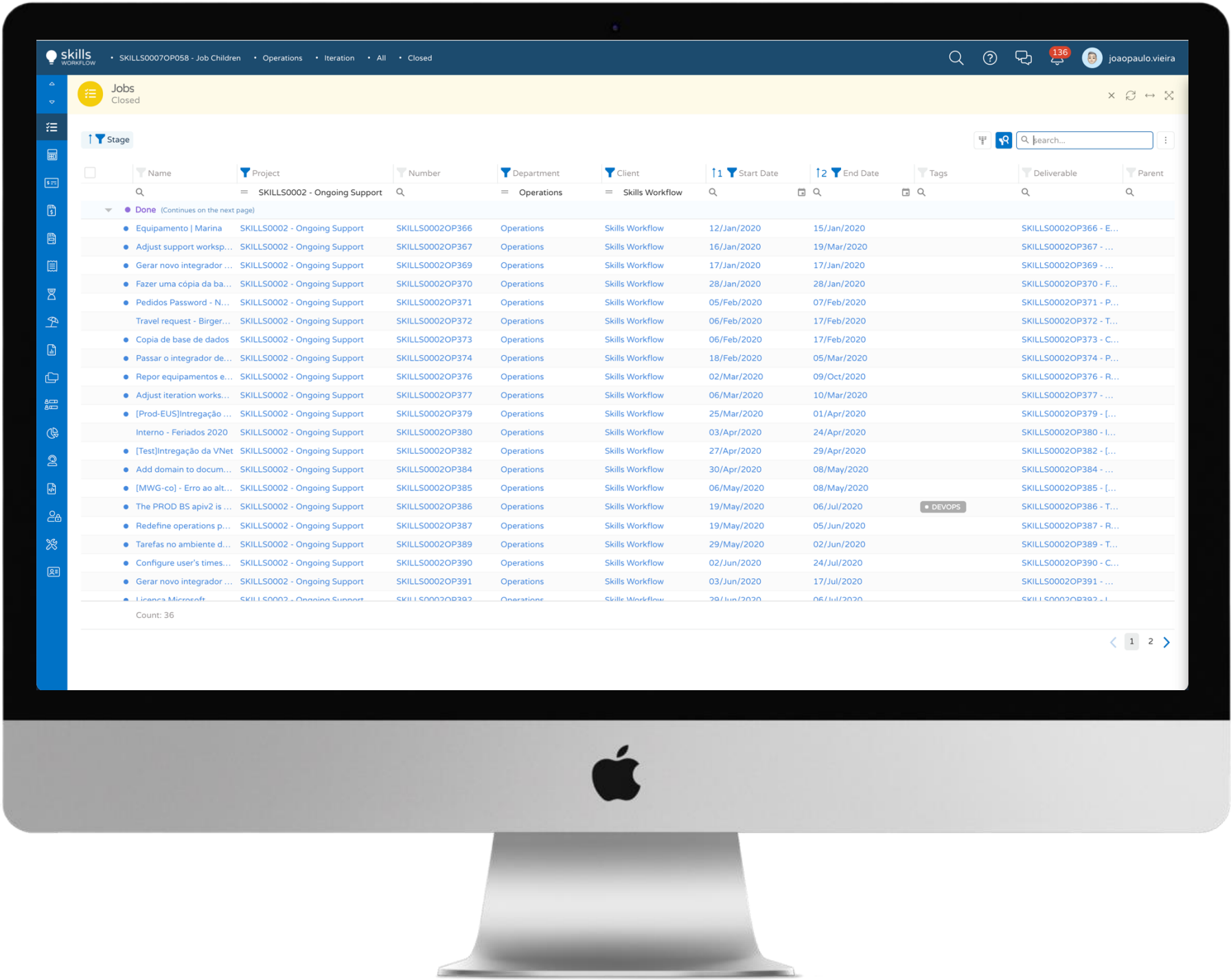
Monthly logs issued by DevOps  
Accesses detected only on Services  
No User accesses detected  
Files attached with logs  
Approved by COO and CTO





# Production Changes Tickets

All direct changes in Production are authorized by customers



List of Tickets on changes  
Submitted for Approval  
Authorized by Clients  
Executed by authorized staff  
Evidences are attached to Ticket  
Tickets available in the Help Desk\*

\* In the Help Desk, filter Closed Tickets on Operations under On-Going Support

Thank You!

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